

December 2, 2003

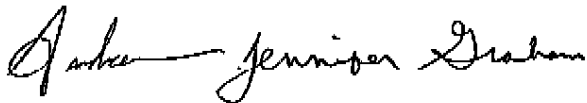
Dear Bill,

We just wanted to thank you on behalf of our clients and ourselves.

We take great pride in recommending you to our clients. We have full confidence that they are getting their home inspected by a most thorough home inspector (and they agree). Your reports are professional, precise, and easy to read. Your attention to detail is unsurpassed. In a pinch, you come through every time. Anytime we have questions about anything, we feel that we can give you a call. If you are unavailable, we know that you will get back to us shortly. In addition, you are flexible with your schedule, which we really appreciate.

We look forward to the up coming year and many more great reports provided by you for our clients.

Thank you,

A handwritten signature in cursive script that reads "Andrew Jennifer Graham". The signature is written in black ink and is positioned above the typed names of the signatories.

Andrew Graham, Realtor 619-723-5574
Jennifer Graham, Realtor 619-723-8479